

# Leading Teams

Within a very short period of time, an emotional, sometimes conflictive dynamic arises within groups, departments and teams. Employees relate to each other, which gives way to cooperation and competition among them. Not surprisingly, this makes managers feel insecure. In this workshop, you will learn how to deal with this situation with composure and use the power inherent to this dynamic development to reach your goals.

## Key objectives

- Getting to know your own typical role within teams
- Assisting teams in increasing their own problem-solving ability
- Being able to intervene in a purposeful manner during group processes
- Taking on different team functions
- Staying ready to act during a crisis
- Handling jealousy, envy and competition
- Using different strengths in individual team members

## Course content

- Group, department and team
- The success factors of successful teamwork
- Phase models and team development models
- Principles of leading teams
- Emotions and motivation within teams
- Intervention options during conflicts
- Personal role within teams
- Fundamental contradictions in teams, groups and departments
- Jealousy, envy and competition
- Periodic team meetings
- Differences within teams
- Frankness and familiarity

## Who should attend?

Managers who lead groups, departments or teams who want to learn to handle its complex dynamic. This workshop was been created for people who lead several other persons who in turn must work with each other because the task requires them to do so.

## Your benefit

You will be able to identify situations where you need to include the entire team or the entire department into your considerations and you will be able to quickly find solutions to difficult situations. By providing guidance to your team, the team will be able to keep you abreast of many problems because team members will solve these problems themselves.

## Methodology

- Introductory presentations
- One-on-one work and group work
- Practical exercises
- Actual examples provided by participants
- Knowledge exchange among participants
- Practical role-play
- Theater improvisation
- Analysis of actual cases

## Organisation

- Maximum number of participants: 12
- This workshop can be booked as an in-house event.
- Duration: 3 days
- A, D, CH & CEE-Countries

*"I realized how I can use the team's power to reach our future goals."*

Participant quote